



Date: Monday, March 31, 2025

Doc Name: Crisis Support Services

Doc Ref Number: 2025-001 EOI

With reference to the above-mentioned Document:

ADDENDUM #1

Question 1:

Is there a total amount of funding for this project?

Answer 1:

No

Question 2:

How long is the funding for (i.e. is it permanent, annualized, or a one-time opportunity)?

Answer 2:

For 2025 and to see success to determine moving forward.

Question 3:

What is timeline for this potential project (i.e. implementation to conclusion timeline)?

Answer 3:

2025

Question 4:

What classifies a Serious Incident/Occurrence (i.e. definition and examples)?

Answer 4:

When a TBDSSAB building experiences a serious occurrence, supports will be provided to the tenants and staff at that property. Health and safety matters, illegal action outcomes, and sudden death as a few examples.

Question 5:

What is the expectation of availability for follow-up after an incident occurs (i.e. availability 7-days/week or Monday through Friday)?

Answer 5:

Mostly Monday to Friday but could be needed weekday during the evening.