



Date: Tuesday, October 22, 2024

Doc Name: Afterhours Emergency Call Response

Doc Ref Number: 2024-004 EOI

With reference to the above-mentioned Document:

ADDENDUM #1

Question 1:

What are the most common tasks at hand for what TBDSSAB would consider afterhours emergency work? Is this more on the maintenance end of things?

Answer 1:

Calls would go to the afterhours answering service who would patch them through to the successful contractor to problem solve. Calls around, fire alarms, flooding, and fires, are some of the types currently received. A comprehensive on-call book has been created to support the actions in remedying these matters.