THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD

September 19, 2024 - Board Meeting

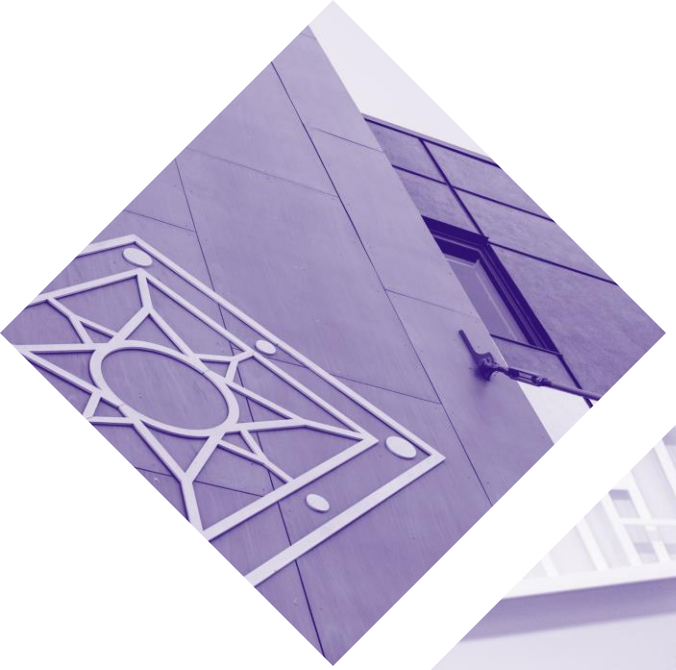
ADDITIONAL INFORMATION

DISTRIBUTED PRIOR TO MEETING

PRESENTATION

Ontario Service Manager By-Name List

Powerpoint presentation to be presented by Aaron Park, Manager, housing and Homelessness Programs, for information only. **(Page 2 - 15)**



By-Name List of Homeless Individuals

Board Meeting

September 19, 2024

Aaron Park

Manager, Housing and Homelessness Programs

THE DISTRICT OF THUNDER BAY
SOCIAL SERVICES ADMINISTRATION BOARD

What is a By-Name List of Homeless Individuals?

A real-time list of people experiencing homelessness

Inflow and outflow mechanisms

Connect people to services and supports they need

Why a By-Name List for the District of Thunder Bay?

2022

The Ontario Service Manager By-Name List 2022 (BNL 2022) Guidelines

Service Managers expected to begin developing By-Name Lists April 2021, and meet minimum Ministry requirements by December 31, 2021, and the By-Name List had to be operational by April 1, 2023.

1 Apr. 2023

Objectives of the By-Name List

- Understand characteristics of homelessness and pathways into and out of homelessness
- Connect people experiencing homelessness to services and supports
- Addressing barriers for Indigenous communities and higher risk populations (due to discrimination and marginalization)

By-Name List Inflow

Inflow to the By-Name List by sharing information through an intake process. Inflow can include:

- Newly identified individuals
- Returned from housing
- Returned from inactive

By-Name List Outflow

Through the By-Name list it is possible to know if an individual has left homelessness for housing. Outflow can include:

- Move in Traditional Housing
- Move in Permanent Housing
- Moved to inactive

Example of Monthly Inflow/Outflow

	Experiencing Chronic Homelessness	Youth	Identify as Indigenous	From a Provincial Institution
48 + New Clients	1 New Clients	8 New Clients	32 New Clients	(Blank) New Clients
30 + Returned from Inactive	1 Returned from Inactive	2 Returned from Inactive	21 Returned from Inactive	(Blank) Returned from Inactive
17 + Returned from Housing	1 + Returned from Housing	3 + Returned from Housing	10 + Returned from Housing	(Blank) + Returned from Housing
7 - Housed*	(Blank) - Housed*	1 - Housed*	5 - Housed*	(Blank) - Housed*
65 - Clients moved to Inactive	5 - Clients moved to Inactive	3 - Clients moved to Inactive	34 - Clients moved to Inactive	2 - Clients moved to Inactive

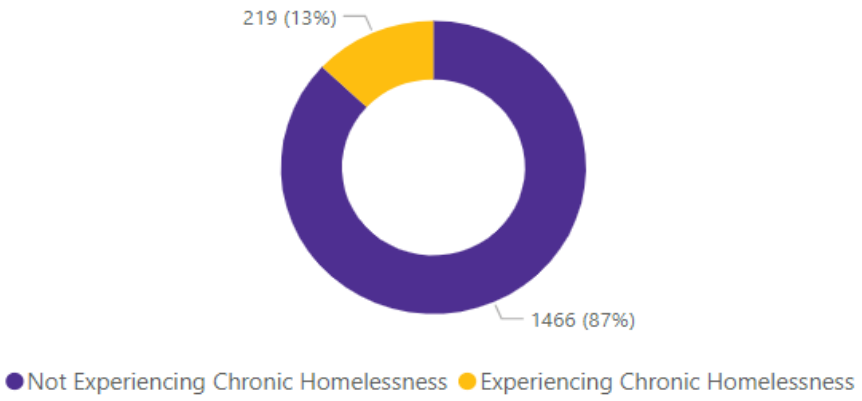
Data Collected Through By-Name List

- Chronic homelessness
- Age
- Indigenous identity
- Veteran status
- Housing history

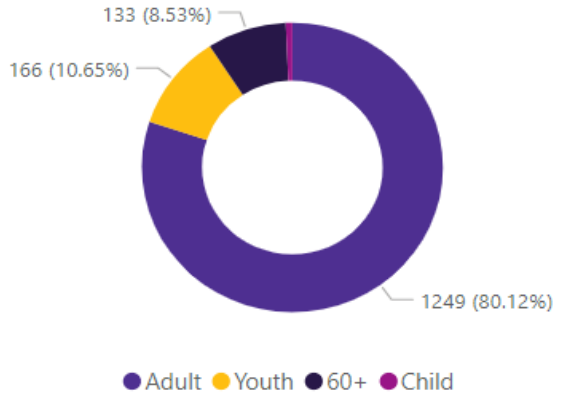
Data Collected Through By-Name List

By Name List of People Experiencing Homelessness

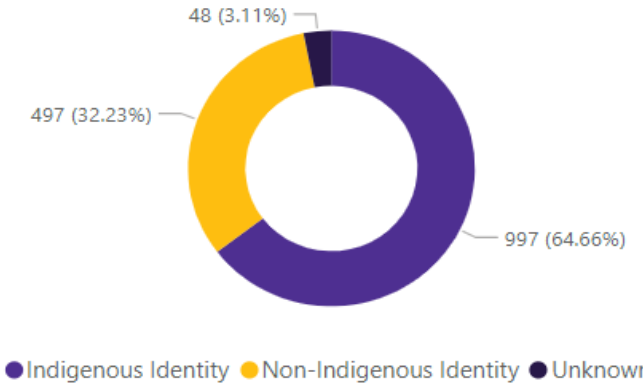
ctive Clients on the By-Name List by Chronic Homelessness Status



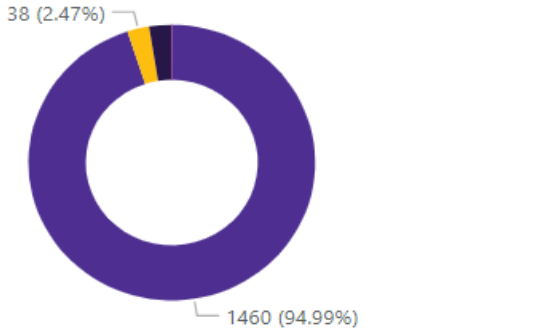
Active Clients on the By-Name List by Age Ranges



ctive Clients on the By-Name List by Indigenous Identity

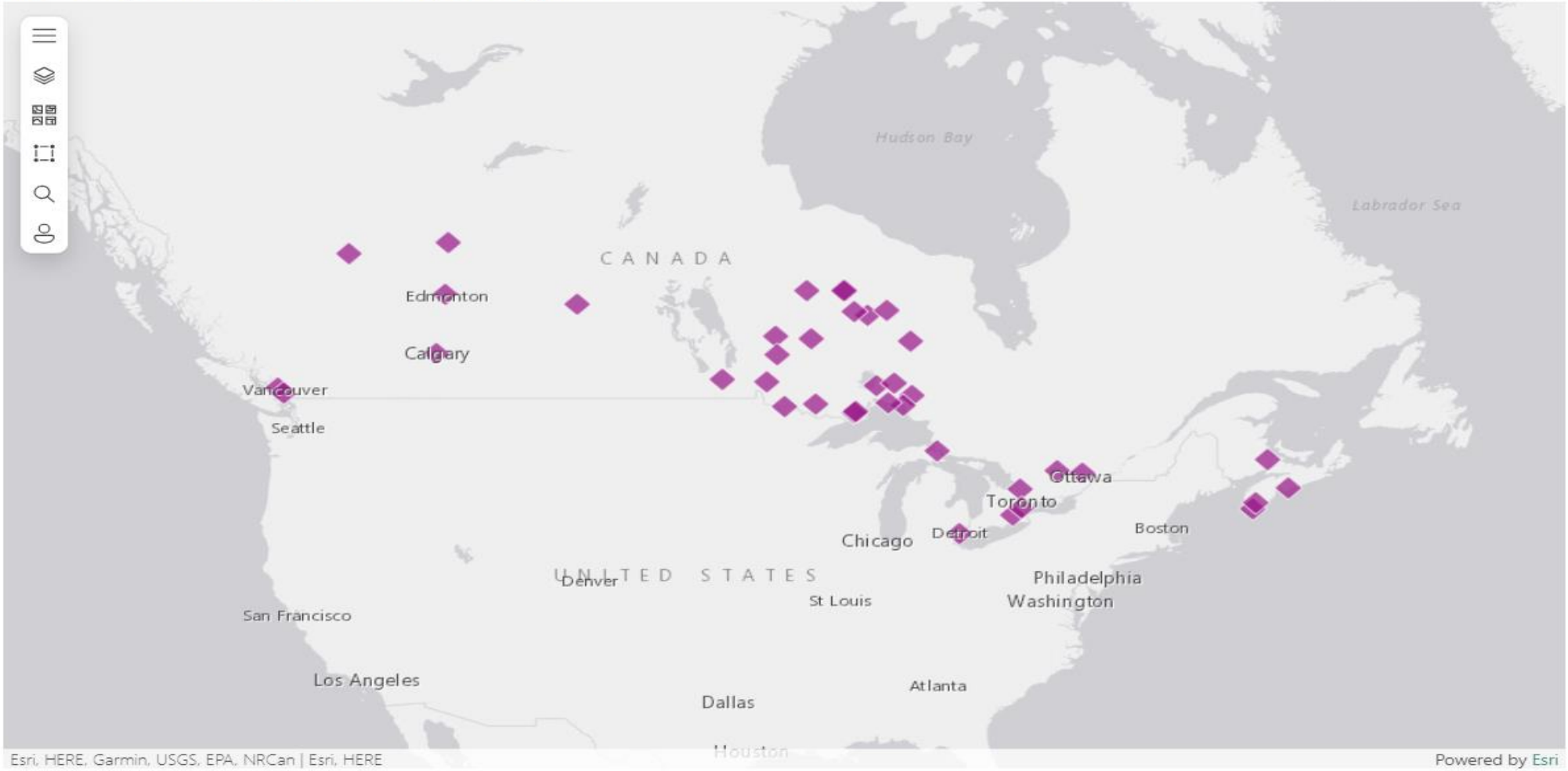


Active Clients on the By-Name List by Veteran Status



Housing History - Location

Where People on the By-Name List Report Being From



Service Provision Decision Assistance Tool (SPDAT)

The following are assessed through the SPDAT Tool:

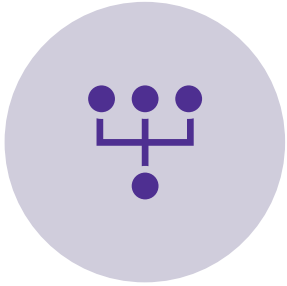
Self Care & Daily Living Skills	Meaningful Daily Activity	Social Relationships & Networks	Mental Health & Wellness	Physical Health & Wellness
Substance Use	Medication	Personal Administration & Money Management	Personal Responsibility & Motivation	Risk of Personal Harm/Harm to Others
Interaction with Emergency Services	Involvement in High Risk and/or Exploitive Situations	Legal	History of Housing & Homelessness	Managing Tenancy

Home For Good and Coordinated Housing Access Table

Home for Good (HFG) partnership with Dilico and St. Joseph's Care Group

Provision of intensive case management and portable benefit

Coordinated Housing Access Table (CHAT) is a partnership between 13 housing and support service organizations



Coordinated access moves towards an integrated system approach with common decision-making, rather than a collection of service providers making individual decisions

By-Name List – Future Plans

- Expand HFG program to include further supports and transitional housing units that have already been created, are currently under construction and those that will continue to be developed through HPP funding.

Questions? Comments?

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